

## Annex

### Request

*The number of formal complaints about the FSA made in 2014, 2014, 2016, 2017 (aware some data for 2016/17 is online at <https://data.food.gov.uk/catalog/datasets/e03e167c-bf5d-4741-98e2-7908bb6d10b5> - earlier years are not)*

*2, Detailed descriptions\* of formal complaints about the FSA in 2014, 2015, 2016 and 2017 where complaints were upheld or partially upheld*

*3, Details of remedial action / disciplinary action or other actions taken in response to these cases.*

*\* By detailed description I mean details of the nature of the complaint, who was making it, who or what was being complained about, what the central claims were, what timeframe the complaint covered etc. NOTE: I do not require names of individuals, only description of who they are eg MHI, OV, other person.*

### Response

Complaints data for years 2016 and 2017 is published in the link you refer to in your request above.

Additional information in response to your request has been provided in a separate spreadsheet.

For year 2017, no cases were in scope for questions 2 and 3 of your request, therefore no additional information has been provided.