

## **Annex**

### **Request**

- 1. Local Area Network**
  - a. What manufacturer/s is your Local Area Network (LAN)?*
  - b. When does your support contract come up for renewal of the LAN?*
  - c. What is the current cost of the LAN support contract?*
  - d. Which company is the LAN support contract with?*
  
- 2. Phone System**
  - a. What manufacturer/s is your Phone System?*
  - b. When does your support contract come up for renewal on the Phone System?*
  - c. What is the current cost of the Phone System support contract?*
  - d. Which company is the Phone System support contract with?*
  
- 3. Storage area Network**
  - a. What manufacture/s is your Storage Area Network (SAN)?*
  - b. When was your SAN purchased?*
  - c. When does your support contract come up for renewal on your SAN?*
  - d. What is the current cost of your SAN support contract?*
  - e. Which company is the SAN support contract with?*
  - f. How many Virtual Servers are your running?*
  
- 4. Connectivity**
  - a. What Internet connectivity does the organisation use?*
  - b. When are the internet contract/s up for renewal?*
  - c. What is the current cost of the internet connectivity contract/s?*
  - d. Which company is the support contract/s with?*
  - e. What voice connectivity services do you use within the organisation?*
  - f. When are the voice connectivity contract/s up for renewal?*
  - g. What is the current cost of the voice connectivity contract/s?*
  - h. Which company is the voice connectivity contract/s with?*

5. **Data Centre**
  - a. *Do you use any offsite/third party Data Centres?*
  - b. *What services are used within these facilities and how big are they?*
  - c. *When are these contracts up for renewal?*
  
6. **Cloud Services**
  - a. *Do you use any third party cloud/hosting services?*
  - b. *What services are used and what size are these?*
  - c. *When are these contracts due for renewal?*
  
7. **Contacts**
  - a. *Who is responsible for managing the ICT investments within the organisation?*
  - b. *What is the contact/s contact details?*
  - c. *Who is responsible for the ICT purchasing decision making?*
  - d. *What is the contact/s contact details?*

## **Response**

Questions 1 to 3 and 5 to 7 have been previously answered in our response to you dated 13 May 2015 under reference FOI 1724. This response was published on the FSA website. Please find attached a link to this publication:

<http://www.food.gov.uk/sites/default/files/foi-ict-systems.pdf>

Please find below answers to Question 4 of your request regarding connectivity:

4. a. Included in the Total Managed Service
- b. Q1 2017
- c. Incorporated into the whole cost of the Total Managed Service
- d. Capita
- e. As above
- f. As above
- g. As above
- h. As above